

Amendment-6 to "RFP 07/2020-21 dated 26/06/2020 for Supply, Installation and Maintenance of All-in-One Desktop Computers under Rate Contract."

It is decided to amend the following in respect of the above RFP:

a. Bid Schedule (Serial No. 10 & 11, Page no. 2):

Description	Existing details	Amended details
	Date, Time and Venue	Date, Time and Venue
Last Date and Time for Submission of Bids	03/09/2020, Thursday upto 3.00 PM Venue: Canara Bank, First Floor, DIT Wing, HO (Annex), Naveen Complex, 14 M G Road, Bengaluru 560001.	15/09/2020, Tuesday upto 3.00 PM Venue: Canara Bank, First Floor, DIT Wing, HO (Annex), Naveen Complex, 14 M G Road, Bengaluru 560001.
Date, Time & Venue for opening of Part A- Conformity to Eligibility Criteria.	03/09/2020, Thursday at 3:30 PM Venue: Canara Bank, Second Floor, Conference Hall, DIT Wing-HO (Annex), Naveen Complex, 14 M G Road, Bengaluru 560001.	15/09/2020, Tuesday at 3:30 PM Venue: Canara Bank, Second Floor, Conference Hall, DIT Wing-HO (Annex), Naveen Complex, 14 M G Road, Bengaluru 560001.

Sl. No.	Page No.	Section/ Annexure/ Appendix of the RFP	Clause No.	Existing	Amended
b.	11	<u>B. INTRODUCTION</u>	7. Requirement Details:	7.4. Bank reserves the right to increase or decrease the quantum of purchase by 25% in respect to the quantity specified in this tender at the same rate arrived at on the Terms and Conditions of this Tender.	7.4. Bank reserves the right to increase or decrease the quantum of purchase by 25% in respect to the quantity specified in this tender at the same rate arrived at on the Terms and Conditions of this Tender. <u>Incuse, the All in One Desktop Computers supplied by selected bidder/s does not perform as per Bank's requirement, Bank reserves the right to cancel the remaining unexecuted contract with the selected bidder/s even after the LOI is issued for the total quantity.</u>
c.	18	<u>C. DELIVERABLES & SERVICE</u>	9. Scope Involved During	9.5. Only licensed copies of software shall be supplied. The bidder shall grant an	9.5. Only licensed copies of software shall be supplied. <u>The bidder shall install OEM</u>



		LEVEL AGREEMENTS (SLAs)	Warranty and AMC (if contracted):	irrevocable perpetual license to the Bank to use the software. Further, all software supplied shall be of latest version.	<u>license in the PCs. Further, all software supplied shall be of latest version.</u>
d.	20	C. DELIVERABLES & SERVICE LEVEL AGREEMENTS (SLAs)	15. Secure Deployment & Security Compliance to Policies and Process:	15.1. All the hardware or required components should be shipped directly from OEM to Bank premises.	15.1 All the hardware or required components should be shipped directly from <u>OEM/Bidder's warehouse</u> directly to Bank premises.
e.	31	Annexure- 2	Eligibility Criteria Declaration Point no. e	Eligibility Criteria: The Bidder should have supplied and installed at least 500 numbers (in each state) of All-in-One Desktop Computers in at least 15 states of India in single/multiple orders during the period from 01/04/2016 to 31/03/2020 for Scheduled Commercial Banks/ Government Departments/ Public Sector Units. Out of the above orders Bidder must have supplied the All-in-One Desktop Computers for more than 5 States across India in a single order during the period from 01/04/2016 to 31/03/2020 for Scheduled Commercial Banks/ Government Departments/ Public Sector Units. Documents to be submitted: Purchase Order Copies/Reference Letter mentioning the location details from the customers to be submitted.	Eligibility Criteria: The Bidder should have supplied and installed at least 500 numbers (in each state) of Desktop Computer/All-in-One Desktop Computers in at least 15 states of India in single/multiple orders during the period from 01/04/2016 to 31/03/2020 for <u>Scheduled Commercial Banks/ Government Departments/ Public Sector Units/BFSI.</u> Out of the above orders Bidder must have supplied the Desktop Computer/All-in-One Desktop Computers for more than 5 States across India in a single order during the period from 01/04/2016 to 31/03/2020 for <u>Scheduled Commercial Banks/ Government Departments/ Public Sector Units/BFSI.</u> Documents to be submitted: Purchase Order Copies/Reference Letter mentioning the location details from the customers to be submitted.
f.	32	Annexure- 2	Eligibility Criteria Declaration Point no. e	Eligibility Criteria: The Bidder should have their own of franchises' Service /Support Office in at least 150 out of 176 Regional Office locations of the Bank as	Eligibility Criteria: The Bidder should <u>have their own or their franchises' Service /Support Office</u> in at least 150 out of 176 Regional Office locations of the Bank as

				mentioned in Annexure-4 of the RFP. <u>Documents to be submitted:</u> The Bidder to submit the details viz., Address, phone no., email id and contact person Name & Mobile no. etc as per Annexure-4. In Case Bidder is having Service /Support Office for only 150 Regional Offices Locations of the Bank, Bidder has to provide an undertaking that they will support remaining 26 Locations from their nearest Service Center as per RFP terms.	mentioned in Annexure-4 of the RFP. <u>Documents to be submitted:</u> The Bidder to submit the details viz., Address, phone no., email id and contact person Name & Mobile no. etc as per Annexure-4. In Case Bidder is having Service /Support Office for only 150 Regional Offices Locations of the Bank, Bidder has to provide an undertaking that they will support remaining 26 Locations from their nearest Service Center as per RFP terms.
g.	NA	<u>Annexure- 2</u>	Eligibility Criteria Declaration New Clause	<u>New Eligibility Criteria:</u>	<u>Eligibility Criteria:</u> j. The bidder should not be from a country which shares a land border with India unless the bidder is registered with the Competent Authority (as detailed in Office Memorandum- F.No.6/18/2019-PPD of Dept. of Expenditure, Ministry of Finance). Bidder from a country which shares a land border with India means: a. An entity incorporated, established or registered in such a country; or b. A subsidiary of an entity incorporated, established or registered in such a country; or c. An entity substantially controlled through entities incorporated, established or registered in such a country; or d. An entity whose beneficial owner is situated in such a



					<p>country; or</p> <p>e. An Indian (or other) agent of such an entity; or</p> <p>f. a natural person who is a citizen of such a country; or</p> <p>g. A consortium or joint venture where any member of the consortium or joint venture falls under any of the above.</p> <p>Documents to be submitted: A declaration stating " We have read the clause regarding restrictions on procurement from a bidder of a country which shares a land border with India; We certify that we are not from such a country or; if from such a country, have been registered with the Competent Authority (copy attached). We hereby certify that we fulfil all requirements in this regard and are eligible to be considered." to be submitted".</p>
h.	33 & 34	<u>Annexure-7</u>	Technical Requirements for All-in-One Desktop Computers in Canara Bank	Annexure-7 (Technical Requirements for All-in-One Desktop Computers in Canara Bank) is attached as Annexure.	<u>Amended Annexure-7</u> (Technical Requirements for All-in-One Desktop Computers in Canara Bank) is attached as Annexure.
i.	36.	<u>Annexure- 8</u>	Scope of Work Point No.11	11. Bidder has to arrange for taking backup of existing Desktops for data migration from the existing machine to new machine in case of replacement of Desktops Computers. The following activity also to be completed by the Bidder while installation of the Desktops in the Branches / Offices :-	11. Bidder has to arrange for taking backup of existing Desktops for data migration from the existing machine to new machine in case of replacement of Desktops Computers. The following activity also to be completed by the Bidder while installation of the Desktops in the Branches / Offices :-

				<p>a. Installation of MS Office (Wherever required).</p> <p>b. Installation of Antivirus.</p> <p>c. Installation of Unicode Hindi fonts and other utilities.</p> <p>d. Making necessary configuration required for working of FlexCube and Biometric device installation and ensure functioning of CBS application</p> <p>e. Joining with Bank's Active Directory and PC naming.</p> <p>f. E Settings, Printer settings, Email Configuration etc. to be done and the same will be provided to the bidder.</p> <p>g. The required software will be provided by the bank. Bidder has to update the OS patches also for entire contract period.</p>	<p>a. Installation of MS Office (Wherever required).</p> <p>b. Installation of Antivirus.</p> <p>c. Installation of Unicode Hindi fonts and other utilities.</p> <p>d. Making necessary configuration required for working of FlexCube and Biometric device installation and ensure functioning of CBS application</p> <p>e. Joining with Bank's Active Directory and PC naming.</p> <p>f. <u>IE Settings, Printer settings, Scanner Settings etc. to be done and the same will be provided to the bidder.</u></p> <p>g. The required software will be provided by the bank. Bidder has to update the OS patches also for entire contract period."</p>
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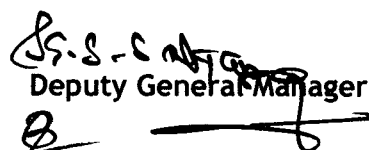
j. Amended Clause no. 13 of Section C on Page no. 20 (Access to Audit)

13. Access to Audit:

- 13.1. Whenever any Government or Regulatory Authority, including RBI or Securities & Exchange Board of India requests for information from the Bank's for any compliance, regulatory or legal purpose relating to the proposal, then upon the Bank's request, Bidder shall assist the Bank in responding to such a request, by providing the required information to the Bank, or such a government authority.

All the other Instructions and Terms & Conditions of the above RFP remain unchanged.
Please take note of the above Amendments while submitting your response to the subject RFP.

Date: 02/09/2020
Place: Bengaluru


Deputy General Manager

Amended Annexure-7
Technical Requirements for All-in-One Desktop Computers in Canara Bank

SUB: RFP for Supply, Installation and Maintenance of All-in-One Desktop Computers under Rate Contract.

Ref: Your RFP 07/2020-21 dated 26/06/2020

Note:

1. The Bidder shall specifically mention the make and model of the items offered for all the requirements in terms of RFP without fail, failing which the Bid is liable for rejection.
2. If the Bidder feels that certain features offered are superior to what has been specified by the Bank, it shall be highlighted separately. Information regarding any modification required in the proposed configuration to meet the intent of the specifications and state-of-the-art technology shall be provided. However, the Bank reserves the right to accept the modifications / superior features suggested/offered.
3. The Bidder shall provide all other required equipment and services, whether or not explicitly mentioned in this RFP, to ensure the intent of specification, completeness, operability, maintainability and upgradability.
4. The selected bidder shall own the responsibility to demonstrate that the products offered are as per the specification/performance stipulated in this RFP and as committed by the bidder either at site or in bidder's work site without any extra cost to the Bank.

Technical Specification of All-in-One Desktop Computers

Sl. No.	Components	Required Configurations	Compliance (Yes/No)	Remarks
a.	Make (Commercial - Enterprise Model)	Must be specified and relevant brochure must be enclosed.		
b.	Model Name & No.	Must be specified		
c.	Form Factor	"All-in-one" with USB key board and mouse. All-in-One should have stand with tilt feature.		
d.	Monitor	21" or Higher with Antiglare and LED Backlight. Aspect Ratio of 16:9, 1000:1 (Brightness). Resolution Full HD (1920x1080), Built in speaker.		
e.	CPU	Intel® Core™ 9th Gen i5-9500T processor or equivalent i5 9th/10th Gen Processor or equivalent AMD Ryzen 5 Processor or higher with Minimum specification of "2.20 GHz base frequency, 3.70 Ghz Turbo frequency, 9MB Cache, 6 cores, 6 threads". If Bidder is quoting an equivalent or higher processor, the Bidder has to submit the certificate from the following two benchmarking agencies stating that the quoted Processor is an equivalent or higher processor. a. Sys Mark b. PC Mark		
f.	Memory	1X8 GB DDR4 RAM-2666 MHz or higher expandable upto 32 GB or more with minimum 2 DIMM Slots.		
g.	Mother Board	OEM logo should be embossed on the mother board		



		(Sticker is not acceptable). System should be able to support OS - 64 bit.		
h.	Chipset	Intel® B360/Q370/H370 Or equivalent AMD X570, X470, B450 or equivalent or higher chipset motherboard. Bus Speed should be minimum 8GT/s.		
i.	Graphics	Intel UHD Graphics or equivalent AMD Radeon or higher with minimum 2 GB shared/dedicated memory.		
j.	Processor Thermal Design Power (TDP)	65 W or less		
k.	Bus architecture	Integrated/On Board Graphics, 1 PCI / PCI E mini (optional) or higher.		
l.	Hard Disk Drive	Minimum 512 GB SSD.		
m.	Networking facility	100/1000 Mbps integrated Ethernet card with remote booting facility, remote system installation, remote wake up compatible.		
n.	Wireless Connectivity	Integrated wireless 802.11 ac dual band		
o.	Ports	i. Five (5) USB ports or higher on board (min. 2 USB 3.0 ports) / Four (4) USB ports on board (min. 2 USB 3.0 ports) and USB 3.0 Hub with minimum 35cms cable (min. 4 ports) ii. One (1) serial audio ports for microphone & head phones /(Combo) iii. Rj45 Ethernet port, iv. HDMI 2.0 or above.		
p.	Camera	Full HD web cam with at least 70 Degree view angle (Field of View) and integrated microphone.		
q.	Key Board	104 Keys Mechanical (Windows & Linux Compatible) with Rupee symbol on keyboard. Should have 50 Million characters keystroke life.		
r.	Mouse	Two button optical scroll Mouse of OEM Make.		
s.	Power Supply	OEM Standard External Power Supply (Adaptor with Input :100-240 V, 50-60 Hz).		
t.	Operating System (OS)	Genuine Windows 10 Professional 64 Bit should be pre-installed in the All-in-One Desktop Computers. Recovery media should be loaded in the D drive of the Hard Disk of the All-in-One Desktop Computers.		
u.	Certifications	OS Certifications - Win Logo 10 OS, RoHS and EPR Certificate or better Certifications.		
v.	ISO Certifications	The System(s) should be from OEM having ISO 9001 and ISO 14001 certifications		
w.	Other Technical Requirements	OS installation/re-installation should be done by the successful bidder in case of any error/corrections/corruption in OS without any extra cost to the Bank. Bank will inform the partition at the time of placing LOI/Order.		

		Bidder has to configure the Backup of the Drive in the nearest AIO/PC available at the Branch/Office.		
x.	Security	TPM 2.0 Security Chip (discrete/ integrated).		

Date

Signature with seal

Name :

Designation :

